

Case Study 7

A Global Investment Bank was looking to streamline their current travel loan process.

The process was labour intensive and required the HR department to support the purchase of the travel card, the deduction from pay, and administer the replacement of travel cards for the employees when they were lost or damaged.

We devised a new process using Employee Self Service (ESS) on the PeopleSoft HR system, whereby employees applied and received approval for loans automatically on-line.

The loan was automatically paid with the employees' salary, with the deduction automatically commencing a month later.

This innovation left the HR and Payroll teams to concentrate on more value-adding activities.