

## Case Study 8

A FTSE top 100 Facilities Management Company wanted help with their payroll outsourcing project to realise the projected financial savings.

The project had stalled and lacked direction and any real purpose.

We managed the project for them to a successful conclusion, highlights included:

- Migrating all 16,000 employees within 6 months to the new provider,
- allowing senior management to concentrate on business as usual activities, and only needing to spend a fraction of the time they previously had to spend on this project,
- We created a Service Level Agreement and agreed service delivery KPI's with the new provider and put in place a process to monitor the performance of the contract on a monthly basis.